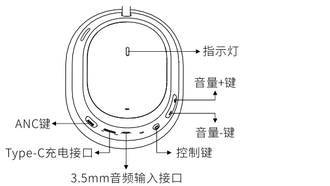
包装物品清单

① 耳机*1个　② USB A to Type-C充电线*1条
③ 3.5mm输入音频线*1条　④ 快速入门指南*1本

接口和功能说明



注：配图仅为示意，实际造型设计以实物为主。

控制键	开/关机	开机：长按2s　关机：长按5s
	音乐播放	播放/暂停：单击
	通话	接听：单击 挂断：长按2s 拒接电话：长按2s 通话切换：双击
	配对模式	配对：关机状态下，长按控制键5s开机后进入配对模式 回连配对：关机状态下，长按控制键2s开机后进入回连配对模式
	语音助手	双击控制键打开语音助手功能
ANC键	ANC ON 模式/ Transparency 模式 / ANC OFF 模式	单击切换

＋键	增加音量	单击
	下一曲	长按2s
－键	减少音量	单击
	上一曲	长按2s
清除配对		同时按住+和-键5s

RGB灯指示说明	红蓝闪烁	配对状态
	白灯闪烁	开关机指示
	红灯常亮	充电状态
	绿灯常亮	充满电状态
	紫灯	3.5mm输入状态

蓝牙连接编码指示	白灯	LDAC
	蓝灯	SBC

耳机充电

将USB A to Type-C插入耳机的Type-C端口，另一端插入合适的电源。

一拖二功能

EH13连接上一台设备后，断开蓝牙，进入配对状态；在第二台设备上手动搜索“FIIO EH13”连接，连接成功后，再连接第一台设备的蓝牙。

注：更多功能和OTA升级欢迎在应用市场下载FIIO control体验。

注意事项

1.长时间高音量使用耳机听音可能会影响听力。
2.充电时必须选择正规厂家生产的充电线和适配器。
3.如果产品长期（超过3个月）不使用，请对其充电再使用。
4.请勿将设备置于温度过低或过高（0°以下或者45°以上）的环境下。
5.耳机维修和调整须由具有专业维修资质的人员完成，请勿私自拆卸和维修耳机，否则可能导致起火甚至彻底损坏本产品。

6.请避免产品与液体直接接触。
7.本设备含有电池，请勿私自拆卸或者改装。请不要将旧电池扔进生活垃圾中，并按照当地要求处理本设备及废旧电池。如果用错误型号的电池组替换会有着火或爆炸的危险。

★防伪码真伪查询

※刮开防伪码涂层，得到防伪码
请登陆飞傲官方网站http://www.fiio.com，点击网页右下方的防伪查询，输入防伪码，点击查询并完成安全验证。

※验证结果
A 您查询的产品是正品！
由广州飞傲电子科技有限公司生产制造。
感谢购买！
B 未查询到该产品。

保修条款

产品类型		保修期限
主机		1、产品自售出之日起7日内，发生性能故障，消费者可以选择退货、换货或修理； 2、产品自售出之日起15日内，发生性能故障，消费者可以选择换货或修理； 3、产品自售出之日起一年内，享受免费保修服务。保修期内，若本商品出现产品质量问题及非人为因素造成的不良、瑕疵或损坏可享受免费维修，不能维修则直接予以换新。但是，环机的防伪贴、购机发票，原包装盒以及配件必须齐全，否则不予受理；
除主机外的配件（以官方公布的产品物料清单为准）	附件	无保修
	包装材料类（彩盒等易损品）	无保修

注：三包期从开具发票/收据等有效凭证日开始算起
飞傲公司的保修条款仅供参考，具体请参考当地销售代理的规定

三包凭证内容的最终解释权，修改权归广州飞傲电子科技有限公司所有！

以下情况不属于换新、保修范围。
--因使用保管不当造成震荡、撞击、跌落、弯折、撕扯、牵拉等人为因素引起的故障；
--因用户私自拆机或非本公司特约维修点拆修引起的故障；
--将产品长期置于潮湿、强磁场场所或者是由于浸水引起的故障；
--因自然灾害造成的故障；
--无法提供有效保修凭证；

注：人为损坏的判定由飞傲专业的维修人员分析确定。

售后流程

❶如果用户所购买的FIIO机器发生故障，请先与卖家联系，若卖家无法及时提供售后服务，请通过微信公众号“飞傲”反馈给飞傲公司工作人员，我司会妥善处理并为您提供满意的售后服务。
❷返修期间，消费者需要承担退回到工厂的运费。维修好后，我司将免运费寄回给消费者。
❸建议消费者从本地代理商处购买产品，以便得到更快速、更便捷的售前售后服务。
❹不可自行维修，拆卸或将产品放在有水的地方。
❺产品不能正常使用或有其他疑问，请登录官方网站的服务中心查询相关资料，或者关注“飞傲”微信公众号查询。

注：由于产品不断改进，各项规格及设计随时更改，恕不另行通知。

飞傲售后联系方式

售后服务平台：微信公众号“飞傲”
售后服务电话：4000426826（仅收取市话费）
网址：https://www.fiio.com

欢迎扫描二维码访问：

EH13支持FIIO Control APP控制，欢迎扫码下载APP体验，更多详细玩法。

Android APP　iOS APP　飞傲微信公众号　飞傲官方网站

产品中有害物质的名称及含量

部件名称	有害物质					
	铅(Pb)	汞(Hg)	镉(Cd)	六价铬(Cr,VI)	多溴联苯(PBB)	多溴二苯醚(PBDE)
PCB	X	O	O	O	O	O
PCBA 焊点	X	O	O	O	O	O
元器件	X	O	O	O	O	O
显示屏*	X	O	O	O	O	O
电池*	X	O	O	O	O	O
外观件	O	O	O	O	O	O
配件*	X	O	O	O	O	O

注：表中标记“X”的部件，皆因全球技术发展水平限制而无法实现有害物质的替代。
带*号部件表示如果在您所购买的产品中无该部件，请忽略表中该部件信息。
O：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572-2011规定的限量要求以下。
X：表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572-2011规定的限量要求。

根据中国电子行业标准 SJ/T 11364-2014 和相关的中国政府法规，本产品及其某些内部或外部组件上可能带有环保使用期限标识。取决于组件和组件制造商，产品及其组件上的使用期限标识可能有所不同。组件上的使用期限标识优先于产品上任何与之相冲突的或不同的环保使用期限标识。

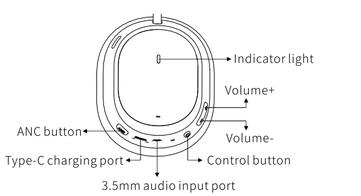
此环保使用期限只适用于产品在规定的条件下工作

执行标准：GB4943.1-2022

List of items included

① Headphones*1　② USB A to Type-C charging cable*1
③ 3.5mm input audio cable*1　④ Quick Start Guide*1

Ports labeled and function explained



Note: Pictures are for reference only. The actual product may vary.

Control button	Power on/off	Power on: Long press for 2 seconds Power off: Long press for 5 seconds
	Music playback	Play/Pause: Single press
	Phone call controls	Answer: Single press Hang up: Long press for 2 seconds Reject call: Long press for 2 seconds Switch call: Double press
	Pairing mode	Pairing: When the EH13 is off, long press the Control button for 5 seconds to turn it on and enter pairing mode Reconnecting: When the EH13 is off, long press the Control button for 2 seconds to turn it on and enter reconnecting mode
	Voice assistant	Double press the Control button to activate the voice assistant

ANC button	ANC ON Mode/ Transparency Mode/ ANC OFF Mode	Single press to switch
Volume+	Increase volume	Single press
	Next track	Long press for 2 seconds
Volume-	Decrease volume	Single press
	Previous track	Long press for 2 seconds
Clear pairing		Hold Volume+ and Volume- buttons simultaneously for 5 seconds

RGB indicator light instructions	Red and blue light flashing	Pairing mode
	White light flashing	Power on/off indicator
	Red light always on	Charging
	Green light always on	Fully charged
	Purple light	3.5mm input mode

Bluetooth codec indicator	White light	LDAC
	Blue light	SBC

Headphone charging

Insert a USB A to Type-C cable into the Type-C port of the headphones, and connect the other cable end to an appropriate power source.

Dual-device connection (Multipoint)

After the EH13 is connected to the first device, disconnect Bluetooth to enter pairing mode; on the second device, manually search for “FIIO EH13” and connect. Once connected, reconnect the Bluetooth of the first device.

Note: For more features and OTA upgrades, please download the FIIO Control app from the app store.

Notes and precautions

1. Listening at high volumes for extended periods may affect your hearing.
2. Please only use charging cables and power adapters produced by certified manufacturers.
3. If the product is to be left unused for an extended period (over 3 months), please recharge it before use.
4. Please do not place the device in circumstances of excessively low/high temperatures (below 0℃ or above 45℃).
5. Repairs and adjustments must be carried out by qualified professionals. Please do not disassemble or repair the headphones yourself, as this may cause a fire hazard or permanent damage to the product.
6. Please keep this product away from liquids.
7. This device contains a battery. Please do not disassemble or modify it yourself. Please do not dispose of used batteries in household waste. Please handle this device and used batteries according to local regulations.Replacing with an incorrect battery pack may cause a fire or explosion.

★Authentic-Checking

※Scratch off the coating to get a security code.
※Log in FiiO official website at www.fiio.com, click the 'Check authenticity' icon at the upper-right corner. Enter the security code, click 'Check' button and complete the captcha, then you will get the checking result.

※Checking result
A. The product is genuine.
The product is manufactured by FiiO.
Thanks for choosing us!
B. The number you are checking does not exist.

Warranty terms and conditions

Product types	Term of service
Main body	One month of guarantee for replacement; one year of free maintenance

Accessories except for the main body (subject to the official list)	Accessories	N/A
	Package materials (fragile parts like the packing box)	N/A

Notes:
The above guarantees start from the issue date of the invoice/receipt. These warranty terms are for reference only. For specific details, please refer to the warranty terms of our local sales agents.

FIIO reserves the final interpretation and amendment for the above warranty terms and conditions.

The warranty is null and void under the following circumstances.
--Defects or damage caused by improper operations such as vibrating, bumping, falling to the ground, buckling, tearing, and excessive pulling.
--Defects or damage caused by disassembly of the product by the user or unauthorized repair personnel.
--Defects or damage from being put in humid environments, places of high-intensity magnetic fields or soaked into water.
--Defects or damage caused by natural disasters.
--Unable to provide valid proof of purchase.
Note: Man-made damage should be determined by FIIO's maintenance personnel.

Procedures of getting after-sales service

❶ Please contact the local dealer first once you find problems with the device. If they refuse to give related after-sales service, please give feedback to FIIO Support by sending an email to support@fiio.com. We would handle it properly to ensure customers' satisfaction.
❷ For repair service, you are supposed to send the defective product to FIIO with freight paid. After it has been repaired, we will send the product back to you with freight paid by FIIO.
❸ It is highly suggested to buy the product from the local authorized sales agents so as to get better, faster before- and after-sales service.

❹ Please do not maintain or dismantle the product on your own and keep it away from water.
❺ For abnormal working issues or any further questions, please visit our official website->Support to get related information or send an email to support@fiio.com for consultation.

Note: Due to continuous improvement, every specification and design is subject to change at any time without further notice.

Contact information for after-sales service

Guangzhou FIIO Electronics Technology Co., Ltd.
Address: No.21, Longliang Road, Xialiang Village, Longgui Street, Baiyun District, Guangzhou, China.
Postcode: 510540
E-mail: support@fiio.com
Web: https://www.fiio.com
Facebook: https://www.facebook.com/FiiOAUDIO

Scan the QR codes below for more details

The EH13 supports the FIIO Control app. Scan the QR code to download it.

Android APP　iOS APP　FIIO Official website　facebook

Internal/Supplied Batteries:
This symbol on the battery indicates that the battery is to be collected separately. This battery is designed for separate collection at an appropriate collection point.

Hereby, Guangzhou FIIO Electronics Technology Co., Ltd declares that this device is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at: www.fiio.com/doc

Function	Frequency	Maximum output power
Bluetooth	2402-2480MHz	3.92dBm

CE

WEEE Directive & Product Disposal

At the end of its serviceable life, this product should not be handed as household or general waste. It should be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or returned to the supplier for disposal.

FCC NOTICE:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.